



DC·INSTITUTE

Furthering Excellence in Dentistry

# Upcoming Courses

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2021

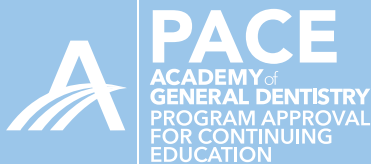




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DC Institute is designated as an Approved PACE Program Provider by the Academy of General Dentistry. The formal continuing education programs of this program provider are accepted by AGD for Fellowship, Mastership and membership maintenance credit. Approval does not imply acceptance by a state or provincial board of dentistry or AGD endorsement. The current term of approval extends from 03/01/2019 to 02/28/2022. Provider ID# 374697

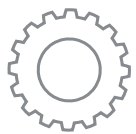
## KEY LEARNING PILLARS

Courses are developed under four key learning pillars to suit your individual practice needs.



### CLINICAL

New technologies and techniques are constantly advancing the field of dentistry. Build your learning, capabilities and confidence from our distinguished faculty on topics including Periodontics, Endodontics, Prosthodontics, and more.



### PRACTICE DEVELOPMENT

Our courses provide tools for optimizing your operations, allowing you to focus on patient care. Learn how to enhance your practice with courses on patient retention, practice growth, and process optimization.



### PRACTICE TEAM

Optimal patient care starts with a focused, motivated and cohesive team. Learn how to lead, communicate more effectively and build alignment with courses that demonstrate the importance and impact of effective teamwork.



### PATIENT EXPERIENCE

Delivering optimal care extends beyond oral health. Learn how to build and enhance the patient experience while turning your patients into advocates for your practice.

## CORE PROGRAMS

DC Institute's curricula offer a broad base of programs for dentists and teams. Offerings are championed by lecturers who are committed to Furthering Excellence in Dentistry.



Endodontics



Periodontics



Patient Experience



Practice & Personal  
Development

# Virtual Hands-on Intense Endodontics with Gary Glassman DDS, FRCD(C)

**Delivery Method:** Webinar

**Audience:** DDS

**AGD Subject Code:** 070

**CE Credits:** 4

**Cost:** \$399 + applicable taxes

**Dates:** September 23-24, 2021

**Time:** 7:00 PM - 9:00 PM ET

**Deadline:** September 9, 2021



Dr. Gary Glassman

This virtual course consists of two sessions (2-hour lecture session and 2-hour hands-on session) and addresses breakthrough endodontic concepts and details the skills necessary for acquiring the expertise and confidence to perform the highest quality endodontics.

As a participant in our virtual hands-on program, you will become familiar with the use of the “apex last” approach to canal shaping with nickel-titanium instrumentation using the ProTaper Gold™ Rotary NiTi System. The end result is increased resistance to cyclic fatigue with more confidence in your hands.

Dr. Glassman will demonstrate a technique used to shape root canals utilizing a few simple tools that seamlessly integrate with each other to produce predictable glide path and conservative preparations. Participants will receive a login and kit containing all materials to follow along with the hands-on portion prior to the session date. Participants will be required to be prepared with their own rotary handpiece, loupes and headlamp.

## Key Learning Objectives:

- Discuss criteria for successful endodontic procedures
- Discuss endodontic breakthroughs and essential endodontic concepts
- Discuss systematic diagnostic protocol
- Discuss emergency endodontic care
- Accurately locate the apical terminus and troubleshooting tips for apex locators
- Provide predictable Glide Paths using efficient orifice openers and NiTi rotary - Glide Path files
- Shape the root canal space using ProTaper Gold™ Rotary NiTi System in a safe and efficient manner

**Register Today**

# Endodontic Solutions Online

## with Gary Glassman DDS, FRCD(C)

**Delivery Method:** eLearning

**Audience:** Dentists & Dental Assistants

**AGD Subject Code:** 070

**CE Credits:** 9.5

**Cost:** Free

This is an online, on-demand course.



Dr. Gary Glassman

This video-based eLearning course addresses breakthrough concepts and details the skills necessary for acquiring the expertise and confidence to perform the highest quality endodontics. You will become familiar with the use of the "apex last" approach to canal shaping with nickel-titanium instrumentation using the WaveOne® Gold Reciprocating NiTi System.

### Key Learning Objectives:

- Describe endodontic breakthroughs and concepts allowing the enjoyment of successful endodontic treatment to last a Lifetime
- Assess the criteria for a successful endodontic procedure
- Perform a systematic diagnostic protocol and treatment plan
- Provide emergency endodontic care
- Access for success – locating the MB2 canal
- Accurately locate the apical terminus and troubleshooting tips for apex locators
- Provide predictable glide paths using the efficient SX™ Orifice Opener and WaveOne® Gold Glider
- Shape the root canal space using WaveOne® Gold Reciprocating NiTi Systems in a safe and efficient manner
- Remove the smear layer and biofilm using state of the art irrigation protocols
- Obturate the root canal system in 3-D utilizing the Continuous Wave of Condensation™ and Gutta Core™ thermosoftened carriers

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# Online Exodontia - Oral Surgery Accelerator Program

## with Jason Hoium DMD

**Delivery Method:** eLearning

**Audience:** Dentists

**AGD Subject Code:** 310

**CE Credits:** 25

**Cost:** \$2,650 + applicable taxes

This is an online, on-demand course.

The comprehensive, one-of-a-kind online Oral Surgery Accelerator Program is dedicated to exploring all aspects of exodontia from pre-operative planning to post-operative care and everything between. Each topic is covered in 10 minutes or less to convey the key points to ensure that your time is used as efficiently as possible.

### Modules Include:

- Oral Anatomy & Biology
- Medical Considerations
- Surgical Complications
- Infections & Fascial Spaces
- Diagnosis & Planning
- Drugs & Materials
- Local Anesthesia
- Surgical Armamentarium
- Surgical Technique
- Extracting Specific Teeth
- Suturing 101
- Clinical Situations & Tips
- Mastering Impactions

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# Evaluation of Initial Therapy for Inflammatory Periodontal Disease

## with Sam Malkinson DMD, Cert Perio, Dip ABP, FRCD(c)

**Delivery Method:** Webinar

**Audience:** Dentists

**AGD Subject Code:** 490

**CE Credits:** 3

**Cost:** \$99 + applicable taxes

**Date:** April 29, 2021

**Time:** 7:00 PM - 9:00 PM ET

**Deadline:** April 28, 2021

This course is a sequel to the Diagnosis of Inflammatory Periodontal Disease course. The course focuses on the moment when the patient returns for a re-evaluation following initial phase 1 non-surgical periodontal therapy. At this critical clinical juncture, important decisions need to be made about whether further therapy may be needed to treat residual periodontal disease, and about a patient's future periodontal maintenance schedule. Participants will work through cases in small group exercises and present their findings, followed by group discussion and Q&A.

### Key Learning Objectives:

- Perform the step-by-step process when conducting the evaluation of the initial therapy appointment
- Recognize the critical decisions that have to be made at this appointment
- Implement decisions to ensure the patient's periodontal status is effectively managed

Prerequisite: [Diagnosis of Inflammatory Periodontal Disease](#)

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# Patient Experience Management in Your Practice - Virtual Session with **Bruce Freeman**

DDS, D Ortho, MSc, Orthodontics/Facial Pain

**Delivery Method:** Webinar

**Audience:** Full Team

**AGD Subject Code:** 149

**CE Credits:** 2

**Cost:** \$399 + applicable taxes

**Date:** September 30, 2021

**Time:** 7:00 PM - 9:00 PM ET

**Deadline:** September 29, 2021



Dr. Bruce Freeman

The aim of this session is to help reduce the stress and anxiety inherent in providing healthcare. Understanding the neuroscience behind how we think and react helps us better understand ourselves, each other and our patients. Patient experience is defined as your patients' conscious and subconscious perceptions of the services you provide and encompasses both clinical and general experiential constructs. Whether you have just started with your practice or you are already an established owner, this webinar will help you have a clearer understanding of how the patient views you, your office, your team, and the care they receive. In order to deliver the best service to your patients, you need to learn how to view the experience in your clinic through their eyes.

The Patient Experience Management webinar includes all best practices, to help you plan, design, and react to everyday patient interactions. It has the power to increase patient satisfaction, loyalty, and acceptance of your services so you can exceed patient expectations. This webinar will give you the tools for the implementation of a successful Patient Experience Program in your practice. Our goal is to strive to deliver the best experience possible for our patients while being mindful of the health and well-being of the people who deliver it!

## Key Learning Objectives:

- Evaluate those details that most practices overlook
- Review the definition of Patient Experience and Patient Experience Management
- Demonstrate the role of the team in providing an excellent Patient Experience
- Engage in activities to practice the use of exceptional Patient Experience skills

**Register Today**

# Patient Experience 101

## with Bruce Freeman DDS, D Ortho, MSc, Orthodontics/Facial Pain

**Delivery Method:** eLearning

**Audience:** Dentists, Clinical Staff, Administrative Staff

**AGD Subject Code:** 148

**CE Credits:** 0.5

**Cost:** Free

This is an online, on-demand course.

This course will provide you with basic strategies for enhancing the patient experience in your practice. Learners will be guided through defining a positive patient experience and how communication, practice team interactions and protocols can all be used to improve the experience.

### Key Learning Objectives:

- Define “positive patient experience” and identify how to provide this in your practice
- Personalize communication when interacting with your patients
- Identify what a positive practice culture is and understand how it affects patient experience
- Create a strategy for continual growth and positive patient experience at your practice



Dr. Bruce Freeman

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# Movement, Mindfulness and Breathing with Bruce Freeman

DDS, D Ortho, MSc, Orthodontics/Facial Pain

**Delivery Method:** eLearning

**Audience:** Dentists, Clinical Staff, Administrative Staff

**AGD Subject Code:** 148

**CE Credits:** 1.5

**Cost:** Free

This is an online, on-demand course.

This course is a video based program for all members of the dental team who want to know more about stress, anxiety and mindfulness in a time of crisis. Dr. Bruce Freeman analyzes certain human behaviours, explores concepts of stress, worry and anxiety and suggests practical advice on how to manage anxiety and stress through a breathing exercise.

### Key Learning Objectives:

- By the end of this course the learners will:
  - Understand why we are trying to exert control in a crisis situation
  - Be familiar with Polyvagal Theory by Stephen Porges
  - Recognize and repeat breathing exercises to reduce stress and anxiety
  - Be familiar with the specific ways to reduce worry and stress



Dr. Bruce Freeman

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# Professionalism, Ethics and Risk Management with Julian Perez

**Delivery Method:** eLearning

**Audience:** Dentists, Clinical Staff, Administrative Staff

**AGD Subject Code:** 555, 565

**CE Credits:** 2

**Cost:** Free

This is an online, on-demand course.

This course highlights important considerations and potential compliance risks as well as legislative requirements when interacting with patients and practice team members.

### Key Learning Objectives:

- Describe moral duties and obligations of a dentist towards his/her patients, professional colleagues and society
- Define how the term “fiduciary” applies to dentist/patient relationships
- Define the term “informed consent” and how its application in dentistry
- Discuss the idea of a “professional distance” and “boundary violations”
- Identify possible situations that involve conflict of interest
- identify responsibility and obligations of a dentists for successful treatment outcomes, delayed or missed diagnosis, professional malpractice
- Describe importance of proper record keeping in minimizing compliance risks
- Discuss relevant case studies to understand implications of non-compliance

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# COVID-19: Preventing and Managing Infections in a Dental Practice

with **Kevin Katz** MD, CM, MSc, FRCPC & **Julian Perez**

**Delivery Method:** eLearning

**Audience:** Dentists, Clinical Staff, Administrative Staff

**AGD Subject Code:** 148

**CE Credits:** 1.5

**Cost:** Free

This is an online, on-demand course.

This course is a video based interactive program for dental health professionals who want to know more about COVID-19. This course will cover its biology, history of pandemics, survival rates and methods of reducing the risk of infection in a dental practice. The purpose of the course is to introduce dental practitioners to COVID-19 and provide the knowledge necessary for successful infection and disease prevention in the practice.

### Key Learning Objectives:

- Be able to describe the history of COVID-19 pandemic
- Identify the term “community transmission” in regards to COVID-19
- Demonstrate knowledge of COVID-19 survival rates for each age group
- Know the difference between self-isolation and quarantine
- Understand the way COVID-19 transmits from one individual to another
- Identify symptoms of COVID-19
- Describe effective protection methods against COVID-19

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# Infection Prevention and Control (IPAC) for Dental Health Professionals

**Delivery Method:** eLearning

**Audience:** Dental Health Professionals

**CE Credits:** 2.5

**Cost:** Free for a limited time  
(Regular Price: \$59 + applicable taxes)

This is an online, on-demand course.

This Infection Prevention and Control (IPAC) course is an interactive program for dental health professionals who are new to infection prevention and control practices and protocols, or are in need of continuing education in them. The purpose of the course is to introduce dental health professionals to IPAC concepts and provide the knowledge and skills necessary for successful infection and disease prevention in the practice.

### Key Learning Objectives:

- IPAC Routine Practices: Practices used routinely during all activities, for all clients, patients and residents in all health care settings that help prevent and control the spread of infectious agents
- Routine Practices for certain pathogens or clinical presentations that are based on the mode of transmission: contact, droplet and/or airborne

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